

Privacy Policy

How Messha LLC collects, uses, and protects your personal information.

Effective Date: January 1, 2026 | Messha LLC, Wyoming | legal@messha.io

1. Introduction

Messha LLC ("Messha," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit messha.io, use our client portal, or engage with our services. If you do not agree with this policy, please discontinue use of our site and services.

2. Information We Collect

We may collect the following types of information:

- Personal identification information: name, email address, and business name when you submit forms, sign up for services, or contact us.
- Payment information: processed securely through Stripe. We do not store your credit card details on our servers.
- Usage data: pages visited, time spent, browser type, device information, and IP address collected automatically via Google Analytics.
- Communications: messages you send through our contact forms, support system (Freshdesk), or email.
- Marketing preferences: email address and preferences if you subscribe to our mailing list through Kit.

3. How We Use Your Information

We use the information we collect to:

- Provide, operate, and improve our services and client portal.
- Process transactions and send related information including purchase confirmations and invoices.
- Send marketing and promotional communications where you have opted in.
- Respond to comments, questions, and requests and provide customer service.
- Monitor and analyze usage trends to improve your experience.
- Comply with legal obligations.

4. How We Share Your Information

We do not sell your personal information. We may share your information with service providers including Stripe (payments), Google Analytics (analytics), Kit (email marketing), Freshdesk (support), Tidio (chat), and WPMU Dev (hosting). These providers are contractually obligated to protect your data. We may also disclose information where required by law.

5. Data Retention

We retain your personal information for as long as necessary to provide our services and fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

6. Your Rights

Depending on your location, you may have rights to access, correct, delete, or restrict processing of your personal data. To exercise any of these rights, contact us at legal@messha.io.

7. Children's Privacy

Messha services are intended for individuals 18 years of age and older. We do not knowingly collect personal information from anyone under 18.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Your continued use of our services after changes constitutes acceptance of the revised policy.

9. Contact

Questions about this Privacy Policy? Contact us at:

legal@messha.io